

Shipping

Items in stock are normally shipped the same day for all orders received before 12:00 p.m. MST. Any order received after that time is shipped the following day. Customers that require LVE to expedite their order outside the normal shipping policies described herein, may incur an extraordinary expediting fee of \$50.

Lake Valley Engineering (LVE) currently uses the United States Postal Service (USPS) for hardware product shipment. When you place your order, various options based on transit time and costs are presented to you. You select the transit time (approximate) at the associative costs indicated. The cost associated with the method you select is added to your total bill.

In addition to carrier shipment cost, LVE charges a packout and logistics fee. This cost is at minimum \$7 per order and increases from there based on the number of items ordered. The online store will indicate the total amount for this charge.

Each shipment will include an itemized packing list. Please verify that you received every thing indicated, including line item quantities. If there is a discrepancy, please contact us immediately.

Backorders

Lake Valley Engineering may not always have the item you purchased in stock. If LVE does not have the item or LVE anticipates receipt beyond 3 business days, LVE will notify you that the item is back ordered and will provide you with an anticipated ship date. You may cancel items of this nature at no cost to you.

LVE does **NOT** ship partial orders by default. If you direct us to do so LVE will oblige, however please be aware that dual-shipping charges may apply. Packout and logistics fees are not affected by partial ship request due to backorders.

As soon as an item ships, LVE will notify you by e-mail if your e-mail address is available to us. If applicable, that e-mail will include a tracking number for your package.

Policy established: 2.12.2007